

Isolation FAQs for schools and parents

Can the school tell me that my child has to self-isolate?	From the 19 July onwards, NHS T&T will now inform any close contact of a positive case. Schools may still choose to let parents know that a child in the class has tested positive but should not ask other children to self-isolate.
Will NHS T&T ring up the school to find out who the contacts are?	No. NHS T&T should not contact the school to obtain details of anyone.
I have a question about the school and what I need to do when I ring them to tell them my child has tested positive	All enquiries which are school related, and not Trace, should be directed to the DfE Helpline 0800 046 8687
Will the school provide NHS T&T with the contact details for individual children/member of staff if I have reported my child as testing positive?	No. The school is not required to contact NHS T&T with this information. NHS T&T will obtain details of close contacts, that the positive case has come into contact with as part of the tracing process.
Do I need to name anyone I was in close contact with but in an outside environment?	Yes, depending on the type of contact, it is possible to spread Covid-19 outdoors.
When my child is back in school, should I tell the school? Should I tell other parents?	You should tell the school when your child tests positive or is identified as a contact, and let them know when their self-isolation period is due to end.
How can it be right that my other children don't need to isolate? Are you sure I should be sending them to school?	<p>Only the person who has been identified as a close contact needs to self isolate, not the rest of the household. Individuals are not required to self isolate if they live in the same household as someone with COVID-19, or are a close contact of someone with COVID-19, and any of the following apply:</p> <ul style="list-style-type: none"> • They are fully vaccinated • They are below the age of 18 years and 6 months • They have taken part in or are currently part of an approved COVID-19 vaccine trial • They are not able to get vaccinated for medical reasons <p>You should arrange for your child to take a PCR test if they develop symptoms, even if they are mild.</p>
Can the school still ask/instruct that a child has a negative PCR result before they can return to school?	<p>A child that has tested positive or has been named as a contact of another child that has tested positive is not required to show proof of a negative test before being allowed to come to school.</p> <p>The child will return to school, following the completion of their period of self-isolation.</p>
If schools are asking about the results of an individual's test result e.g. have they had a negative result	Parents are not required, to share this information with the school (but may choose to).
If my child needs to isolate am I still eligible for the isolation payment support?	No. Under 18s are classed the same as fully vaccinated adults -who do not need to isolate if named as a contact.
If I am a classroom assistant and I did not have any close or proximity contact with the other teacher in my classroom who is a now a case. I was never within 1 metre for more than a minute or within 2 metres from more than 15 minutes.	As 'bubbles' are no longer being used to identify groups to isolate as contacts this would mean the assistant teacher is not a contact of the case.