Greenhead College Corporation



All-Weather Sports Pitch Noise and Lighting Management Plan

Reviewed October 2023

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1. Introduction

- 1.1. The purpose of this plan is to outline robust policies and procedures to minimise the potential noise and light impact on residents, and to satisfy the requirements of the planning approval for this All-Weather Sports Pitch.
- 1.2. This plan identifies potential noise sources, local Nearest Noise and Light Sensitive Locations, plans to mitigate against excessive noise and light levels, and communication and complaints procedures.
- 1.3. It is the responsibility of the nominated noise and light supervisor to ensure the detailed plan and procedures are adhered to. The College will act to monitor, support, and resolve issues relating to excessive noise and light spillage.
- 1.4. This plan is a live document which may be revised during the operation of the pitch to create an acceptable balance between the requirements for a successful pitch and the protection of residents' amenity.

2. Potential noise sources

Potential noise sources identified relating to the pitch and its vicinity include:

- Footballs being kicked, hitting the ground and perimeter fencing.
- Shouting/cheering during matches and training.
- People arriving/leaving the pitch.
- Car park movements, including cars arriving/leaving and car doors slamming, general chatter and car engines.

3. Community User Types

Local FA affiliated football clubs will be using the pitch, together with non-affiliated community-based clubs. The pitch will provide opportunities for a wider range of people and will increase participation in football by the following target groups:

- Women and girls.
- People with a disability.
- Older players through veterans football and walking football.
- People who do not do exercise and do not want to play sport in a club but would attend informal football activities.

The pitch will be available for other sports clubs and will provide opportunities for local people to get involved as volunteers and make a positive contribution to their community. The pitch will provide opportunities for volunteers to gain qualifications as coaches and managers and benefit from the social interaction of being part of a club. Voluntary sports clubs and the work they do make a significant impact on social cohesion in their neighbourhoods.

All partner clubs and potential users of the pitch will have to sign a contract that includes a Code of Conduct that we expect from them in respect of residents. Greenhead College (the College) will be vigilant that this Code of Conduct is adhered to.

This will specifically refer to:

- The use of excessive noise or foul language
- Latest vacation times of the premises after evening use
- The use of whistles which will be limited for competitive matches and to indicate the end of each allocated time slot.

This Code of Conduct will be enforced by signage around the pitch and any unsuitable behaviour would result in a review and potentially the contract / booking for the user group being terminated.

The pitch will allow for community pay-and-play users on a pre booked basis when club teams are not using the pitch.

The usage of the pitch throughout the year will not be beyond the agreed and permitted usage plan.

4. Floodlight solution

The external artificial flood lighting shall be installed in accordance with the details provided in the Plan HLS3095-Proposed Flood Lighting by Halliday Lighting (dated 06/09/2021). The installed external artificial lighting shall be operated thereafter in accordance with the approved scheme and maintained thereafter.

5. Site description and Nearest Noise and Light Sensitive (NNLS) Locations

5.1. The site location and proposed NNLS Locations identified are shown in Figure 1

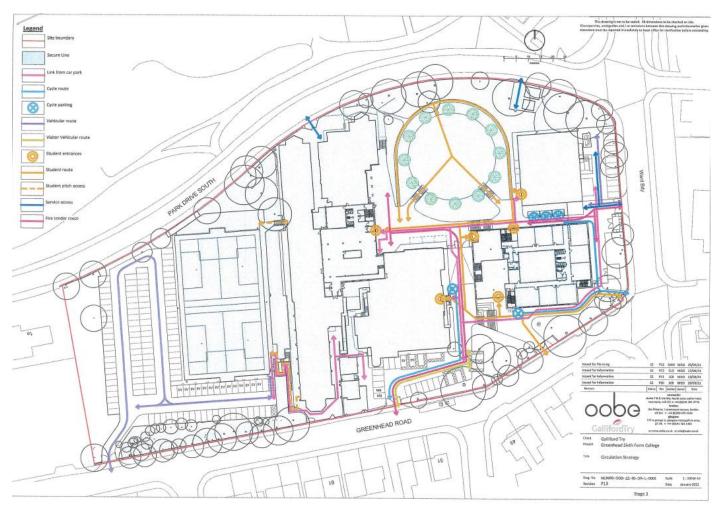


Figure 1: Artificial Grass Pitch (AGP) and Nearest Noise and Light Sensitive Locations

5.2 The sensitive locations are the residential properties on Greenhead Road and Park Drive South. Greenhead Park is Grade II Listed.

6. Details of the noise and lighting plan

6.1 The policy for the use of the All-Weather Sports Pitch is set out below. The College shall:

- Appoint a noise and lighting supervisor to regularly monitor activities on the pitch and car park.
- Train all relevant staff to follow the complaints procedure and to be able to warn or ban groups that don't adhere to the Code of Conduct for Use of the Greenhead College All-Weather Sports Pitch.
- Ensure all managers / group leaders will be fully aware and conversant with the Noise and Lighting Management Plan.
- Limit the use of the pitch to the consent given between the following hours:

Monday to Friday 08:30 to 20:30 hours Weekends 09:00 to 15:00 hours

- Ensure foul language and anti-social behaviour on the pitch is unacceptable and will not be accepted by the College. This will be stated in signage on site and within the terms of rental, which users are to sign prior to use.
- In the evenings and at weekends, ensure that the site manager visits the pitch during each let to ensure that the All-Weather Sports Pitch Code of Conduct (Appendix 1) is being followed. Should issues be noted they will be immediately conveyed to the team manager / group leader to resolve.
- Will ensure hirers follow the All-Weather Sports Pitch Code of Conduct (Appendix 1). If it is discovered that this code of conduct is not being followed by the hirer, they will be warned and reminded of their obligations under the code of conduct. If it is discovered that this code of conduct is not being followed again, within an agreed period, the hirer will be suspended or banned from using the pitch.
- Ensure hirers of the pitch will not be permitted to use any other part of the site for pre or post session exercise.
- Ensure that a maintenance regime is undertaken to check for aspects that may cause additional noise or light spillage, e.g. tightening fixings to weldmesh fencing so they do not excessively rattle. Follow the lighting maintenance regime as specified by the suppliers to ensure that light spillage remains at the specified levels (see Appendix 2).
- Only light the parts of the pitch in use and only when light levels require lighting to be turned on. Lighting will be strictly managed in this way to the operating times and no other.
- Ensure that the lights are not in use prior to 08:15 hours on weekdays and 08:45 hours on weekends.
- Ensure that the time clock for the pitch lights is set to turn off the lights at 20:45 hours on weekdays and 15:15 hours at weekends. The timeclock will be set for BST and GMT.
- Install relevant signage in the car park to encourage quiet and considerate behaviour by all users of the pitch.

7. Complaints (Noise and Lighting)

7.1 Handling and Actions

The College will:

- Maintain a log of all received complaints and actions, for a period of two years.
- Train all relevant staff to follow the complaints procedure and to be able to warn or ban groups that don't adhere to the Code of Conduct for Use of the Greenhead College All-Weather Sports Pitch.
- Follow the complaints procedure set out in sections 7.2 and 7.3 (below).
- Ensure that the Noise and Lighting Management Plan remains effective and revise the plan accordingly.

1

• Complaint Received via email, telephone call or letter to Greenhead College

2

• Complaint logged & recorded

3

- Investigate Complaint
- If necessary, contact complainant and gain additional evidence

4

- Noise Levels / Lighting Levels
- Assess noise / lighting level relating to complaint

5

 Action taken to remedy and reduce re-occurance

6

- Action recorded & logged
- Noted in log

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- Respond to complainant
- Notify of actions and next steps

8

Spot checks as necessary

if agreed as part of complaint outcome

9

- Close case
- Noted in log

The nominated noise and lighting supervisor will be a nominated employee of the College. The contact details will be placed on the College website to ensure that they can easily be contacted.

7.3 Complaint Reporting

AGP COMPLAINT REPORT				
Complaint made by:				
Date of complaint:				
Complaint received by:				
Time of occurrences:				
Number of occurrences:				
Details of complaint:				
Action(s) taken:				
Review of action(s):				
Details of adjustment(s) made to noise and lighting management plan if required:				
Signed (Noise and lighting supervisor):				
Date:				

Appendix 1

Code of Conduct for Use of the Greenhead College All-Weather Sports Pitch

All group leaders are responsible for the conduct of their group which consists of all members, players and their families, volunteers, and spectators.

All group leaders must ensure that the group's activities on site are conducted in accordance with the high standards of a Charter Standard Community Club and the FA.

All group leaders must report any issues to the College's site staff about the pitch and facilities, including the condition of pitch that would make it unsafe, or where use would cause damage to the playing surface.

Should a group fail to comply with the expectations within the Code of Conduct future bookings will be cancelled.

1. Arrival and departure arrangements

- i On arrival group leaders and groups should wait outside of the pitch gates until the start of the hire. Group leaders must be on the pitch before their group. No use of pitch will be permitted until the group leader is present.
- ii Only coaches, managers and players are allowed on the pitch. Families and spectators must always remain off the playing surface.
- iii Bookings are for 55 minutes, finishing 5 minutes before the hour (weekdays). Please be courteous of the group hires before and after your time slot. Vacate the pitch quietly and sensibly. The pitch lights will automatically turn off at 20:45 hours on weekdays and 15:15 hours on weekends.
- iv All group leaders must ensure training and matches finish promptly at the end of hire session, even when the next hire session is vacant.
- v Goals are to be moved by Greenhead College staff and group leaders only. The dividing net is to be moved by Greenhead College staff only.

2. Conduct and Noise

- i. The group leader must ensure proper use of the pitch and is responsible for the conduct of their group on and off the pitch.
- ii. Good behaviour is required from each group before, during and after use of the pitch.
- iii. Foul or abusive language, physical intimidation or violence towards fellow users and Greenhead College staff will not be tolerated.
- iv. Group leaders and groups must always treat fellow users and staff with courtesy and respect and must recognise that other groups use the facilities.
- v. Group leaders and groups must use the pitch, facilities and on-site parking provided without causing nuisance to other users or to neighbouring residents and all must follow the Noise and Lighting Management Policy. During training, a whistle should not be used.

3. Refreshments and Pitch Care

- i Group leaders and groups must not intentionally damage the pitch or any of the facilities in any way.
- ii Food, drink (other than water) and chewing gum are strictly prohibited within the pitch area.
- iii Water may only be brought on to the pitch in plastic or personal re-usable sports water bottles. No glass bottles are permitted.
- iv No smoking or spitting is permitted on the site.
- v No heavy or sharp objects are permitted on the playing area.
- vi No form of vehicle, bicycle, skateboard, roller skates etc. is allowed on the pitch.
- vii Players are strictly prohibited from attempting to open or adjust in any way electrical boxes, lights, or wiring.
- viii No climbing on the goals, fences, or netting.
- ix No dogs on the pitch or site are permitted at any time. Guide dogs may be in the spectator area.
- x Remove all litter, tape, plastic drink bottles etc. from the area when leaving the pitch and dispose of properly. Keep the site clean and always use the rubbish bins provided.
- xi Group leaders must ensure the pitch is left clear of litter at the end of each session.

4. Footwear

- i It is the responsibility of group leaders and groups to ensure that they are equipped with suitable footwear for playing on the pitch please see below.
- ii Players with incorrect footwear will be requested to leave the pitch area immediately and the group leader will be held responsible.
- iii Clean footwear only. Footwear must be cleaned on the boot brushes provided before entering the pitch.





Footwear should always be clean and in good condition

Appendix 2

Floodlight Monitoring Programme

On completion of the installation, the system will be tested and commissioned to ensure design levels are achieved and not exceeded.

During the operational life cycle of the system, periodic lighting checks and assessments will be undertaken to ensure the installation continues to satisfy the requirements set out in the lighting design.

These assessments include:

- Lighting levels to each individual area
- Overspill levels

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