



Post Results Services: An Overview

What are post results services?

There are two general categories of post results services: **Access to Scripts** and **Review of Results**. There is a separate application form for each category, with the forms also showing the relevant deadlines and any costs. Application forms will be available [here](#) on the college website following the publication of results.

The most recent JCQ post results guidance can be found [here](#).

Access to Scripts

These services involve getting a copy of a marked exam paper.

PRIORITY COPY: This service is available to students to help them decide their next steps, such as requesting a review of marking. Once requested, priority copies will be provided by the exam boards within one week.

Please note that the exam boards' timeframes do not generally allow for a student to request a priority copy and then a **priority** review of marking. If you have a university place pending, a priority review of marking should be requested in the first instance.

NON-PRIORITY COPY: This is a copy of the marked script to support teaching and learning. Once the script is received, it may not be possible to request a review of results, such as a clerical re-check or a review of marking. The exam boards will aim to provide a script within six weeks.

Review of Results

These services involve querying the marking of an exam paper. **A mark/overall grade can change following any of these services.**

CLERICAL RE-CHECK: This service includes checks that all parts of the script have been marked and the marks have been totalled/recorded correctly. A copy of the re-checked script can also be requested.

REVIEW OF MARKING: This is a post-results review of the original marking to ensure the mark scheme has been applied correctly. It also includes a clerical re-check. **Reviewers will not re-mark the script.** A priority service is available for A Level students where a university place is dependent on the outcome.

There are three possible outcomes of either service:

- Your original mark is confirmed as correct, so there is no change to your grade.
- Your original mark is raised, so your final grade may be higher than the original grade you received.
- Your original mark is lowered, so your final grade may be lower than the original grade you received.

A copy of the reviewed script can also be requested.

REVIEW OF MODERATION: This is a review of the original moderation of coursework/NEA to ensure that the assessment criteria have been fairly, reliably and consistently applied. This service is not available to

individual students as it involves the marks for all the students who have completed a piece of coursework/NEA.

The re-marking of a single student's piece of coursework/NEA **is not possible** as a post results service.

APPEALS

Following the outcome of a review of results, it may be possible for the college to support an appeal to the exam board. An appeal would have to focus on the fact that a marking error has occurred, or the exam board had not applied its procedures consistently, properly or fairly. A student should raise a query through the Exams Office as soon as possible after receiving the outcome of a review of results.

The most recent appeals guidance can be found [here](#).